



Diamond Doors Inc. Limited Warranty

Subject to the limitations and conditions set forth below, Diamond Doors Inc. warrants from the date of original invoice, (a) the door system will be free of manufacturing defects in material and workmanship for a period of two (2) years in Canada, one (1) year in the United States of America; and (b) our doors will not warp, crack or buckle under normal intended use as a door, and for no other purposes, during the period of this limited warranty. Upon purchase of a Diamond Doors product, the buyer accepts this warranty and agrees it is the only official warranty, thereby excluding any other representation, warranty or condition, whether written or implied, except if stated in writing by an authorized Diamond Doors agent.

These warranties are subject to the following restrictions:

- Warranty is void if any modifications are made to the door system that change the weight and/or structural integrity of the door system, unless approved in writing by an authorized Diamond Doors agent. Examples may include any addition or removal from the door structure, adding windows/doors, using a heavier exterior sheeting/insulation, etc.
- Warranty is void if any modifications are made to the door system using after-market parts, unless approved in writing by an authorized Diamond Doors agent.
- Warranty is void if the door system is used for anything other than its intended use as a door, or other than normal/intended service conditions.
- Warranty applies only to doors that have been properly installed, and Diamond Doors reserves the right for itself or any authorized agent to inspect the door before approving a warranty claim.
- The buyer shall inspect material received from the Seller prior to installation so as to mitigate expenses involved in repairing, repainting, modifying or replacing product.
- **Any claim must be submitted in writing to the manufacturer within 30 days after discovery of the defect, describing the alleged defect, and must be received by Diamond Doors Inc. within the period of the warranty, otherwise the warranty shall be deemed null and void.**
- After receiving a written claim of alleged defect(s), Diamond Doors Inc. shall then have reasonable opportunity to inspect the product before any further action shall be taken.

These warranties expressly exclude:

- Defects or damage to the door or door components after delivery by Diamond Doors Inc., resulting from handling, shipping, transit, processing, improper storage or installation, or prolonged moisture contact or with corrosives and/or similar materials.
- Damage to the door resulting from any accident due to inadequate or defective building design, material or workmanship.
- Damage as a result of Acts of Nature (fire, flood, wind, earthquake, etc.), falling objects, external forces, explosions, or damage as a result of the actions of persons outside of Diamond Doors Inc. control.
- Problems due to misuse, abuse, or failure to follow care and maintenance instructions as found in the owners manual.
- Problems due to inadequate or incorrect power supply, including but not limited to; undersize electrical supply, undersize generator.
- Problems due to water and/or air infiltration due to improper or inadequate building construction/design, or improper installation of door system.
- Any costs related to the transportation of the replacement product.
- Any installation and labor charges related to the replacement product.
- Any non-factory customization or modifications made to the door by the buyer.
- Diamond Doors Inc. shall not be liable for any losses, damages or expenses whether direct, indirect, or consequential, caused by or resulting from the use of a defective or non-conforming door system, or for any other incidental or consequential damages. The total liability of Diamond Doors Inc. is expressly limited to the purchase price of the door system. Without limiting the generality of the foregoing, this warranty pertains to product only, and the seller shall not be liable for damages for or relating to labor or loss of use of structure or damage to contents of structure.

Diamond Doors Inc. reserves the right to provide products of similar quality and function, but of a different type or color in order to fulfill its obligations in the event it could not provide products of the original type/color, or if in its opinion, an alternate replacement could prevent the problem from reoccurring. Diamond Doors Inc. reserves the right to claim ownership of a replaced product, and may request that the replaced product be returned to the manufacturer at the buyers expense.

Maintenance to be done by the buyer

The buyer commits to carry-out regular maintenance as recommended by Diamond Doors Inc. in the Owners Manual

DISCLAIMER

EXCEPT FOR THE WARRANTY EXPRESSLY SET FORTH HEREIN, DIAMOND DOORS INC. HEREBY DISCLAIMS AND EXCLUDES ALL REPRESENTATIONS, WARRANTIES AND CONDITIONS, WHETHER WRITTEN OR ORAL, IMPLIED, STATUTORY OR OTHERWISE WITH RESPECT TO ITS PRODUCTS AND ALL COMPONENTS AND ELEMENTS THEREOF, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE INCLUDING ANY AND ALL WARRANTIES AND CONDITIONS FOUND IN THE APPLICABLE SALE OF GOODS ACTS.

This warranty policy is effective as of April 2011