



FREQUENTLY ASKED QUESTIONS ABOUT ORDERING YOUR BIFOLD DOOR

RESOURCE SHEET

Have questions about what it looks like to order your bifold door? You're not the only one. Here are some of the most frequently asked questions that we hear from customers just like you. If you have further questions or would like to place your door order, you can reach out directly by calling us toll-free at [\(866\)-325-7600](tel:866-325-7600) or by emailing info@diamonddoors.com.

What is included in the price of a Diamond bifold door?

Everything that you need to install your door and have it operate is included on your quote. This includes a high-quality steel door frame, an electric lift motor, a durable cable lift system, a reliable locking system, and everything you need to securely mount the door to your building. Pricing for optional door components like insulation, windows, remote controls, etc can be included upon request. Please note that unless you have requested pricing on door trims or cladding, it will not be included in your quoted price.

What building information do I need to provide?

We can provide an accurate price on your bifold door with only basic information. However, we do require more details prior to manufacturing your door to ensure that it fits well on your building. That includes things like door size, building width, and more. You can find a [complete list of the building information that we require](#) - along with detailed explanations - [here](#).

Does Diamond Doors deliver?

We have partnered with a qualified shipping company to deliver your door directly to your building site. Whether it's cross-border paperwork or just down the road, we take care of the logistics so that you can focus on your building project.

How long will it take to get my door?

We aim to deliver doors within 4 - 6 weeks of the order date, or as close as possible to your preferred delivery date. If you need your door earlier than our standard delivery, please reach out to discuss it further with our sales team.

What are payment options for my door?

Diamond Doors accepts a variety of payment options for your convenience. This includes by credit card, by cheque, or through electronic fund transfer. To make arrangements for payment, or for more information, please contact our sales team.

Where can I find someone to install my door?

We've designed our doors to be easily installed by our customers. However, if you are short on time or would simply prefer to have someone else take care of the installation for you, we have a wide network of dealers and installers across North America. Call our office at 866-325-7600 and we would be happy to recommend someone in your area.

Want to learn more about Diamond bifold doors? Visit our website at DiamondDoors.com to read our blog post on the most [Frequently Asked Questions about Overhead Bifold Doors](#).

